



HYPERUX TECHNOLOGIES PRIVATE LIMITED

No.7/25,Laxshmi Sundar Nagar,Jail back side, Hasthampatty,Salem,Tamil Nadu-636007 .

Refund Policy

- Please read the following Refund Policies carefully as it sets out the terms of a legally binding agreement between you (the reader) and Hyperux Technologies Private Limited.

1) Introduction

- This following sets out Refund Policies on which you may use the content on hyperuxtech.com website, hyperuxtech.com's mobile browser site, Hyperux Technologies instore Applications and other digital publishing services owned by Hyperux Technologies Private Limited, all the services herein will be referred to as Hyperux Technologies Content Services.

2. Refund Policy & Personal Subscription Services

- Personal subscription services include Hyperux Technologies premium access to behind the pay wall content. When you subscribe to Hyperux Technologies Premium access, you gain access to opinion pieces, comment and exclusive features specially chosen for you by the Hyperux Technologies editors.

The nature of content behind the pay wall is subject to change; the final decision of which lies with the Editor.

- **Types of subscription:**

Services may differ from country to country and the device from which you subscribe. Subscriptions packages and price may also vary in time.

- **Contract formation:**

Hyperux Technologies will try to process your subscription promptly but does not guarantee that your subscription will be activated by any specified time. By submitting your payment and other subscription details, you are making an offer to us to buy a subscription. Your offer will only be accepted by us and a contract formed when we have successfully verified your payment details and email address, at which point we will provide you with access to your subscription. Hyperux Technologies reserves the right to reject any offer in its discretion, for any or no reason.

Hyperux Technologies may partner with third party content providers to offer bundled services, under which the payment for both the services will be collected by Business Standard. Hyperux Technologies will endeavor to provide a seamless access to all such third parties with a single one point access. There could be a gap in this seamless access due to a technology breakdown, temporary disconnection of the internet connection or



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any factors beyond the reasonable control of Business Standard. In such cases the contract will be formed once the access to the partner services are restored. You are requested to read through the terms and conditions offered by content partners to Business Standard. Most partners offer bundled services for new users. Existing subscribers of partners are not eligible for bundled subscription. Should you happen to be one please note that the partner will be liable to reject your offer to subscribe under the bundled subscription not leading to contract formation as a result.

- **Payment details:**

When you purchase a subscription, you must provide us with complete and accurate payment information. By submitting payment details you promise that you are entitled to purchase a subscription using those payment details. If we do not receive payment authorization or any authorization is subsequently cancelled, we may immediately terminate or suspend your access to your subscription. In suspicious circumstances we may contact the issuing bank/payment provider and/or law enforcement authorities or other appropriate third parties. If you are entitled to a refund under these terms and conditions we will credit that refund to the card or other payment method you used to submit payment, unless it has expired in which case we will contact you. Hyperux Technologies will use the services of quality third party payment service providers to process your payment. Payment options are primarily through credit card. Hyperux Technologies may offer other payment mechanisms from time to time.

- **Pricing:**

The subscription price will be made clear to you on our sign-up pages or otherwise during the sign-up process and may vary from time to time, by region or by country. You agree to pay the fees at the rates notified to you at the time you purchase your subscription. Subscription to premium services on Hyperux Technologies are generally of monthly frequency. Hyperux Technologies however may choose to offer fixed term or fixed payment frequency offers from time to time. The currency in which your subscription is payable will be specified during the order process, depending on the service and your country of residence. Eligibility for any discounts is ascertained at the time you subscribe and cannot be changed during the term of your subscription. We will always tell you in advance of any increase in the price of your subscription and offer you an opportunity to cancel it if you do not wish to pay the new price.

- **Taxes:**



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Subscription and access to content services fall under the purview of Service Tax as per the current indirect taxation policy, Government of India. Taxes are applicable for consumption of content on the website and other products of Hyperux Technologies uniformly for customers based in India and outside the country. Unless otherwise indicated, prices stated on our website are inclusive of applicable Service Tax, any applicable value added tax (VAT) or other sales taxes.

- **Pricing errors:**

If we incorrectly state a price to you whether online or otherwise, we are not obliged to provide you with a subscription at that price, even if we have mistakenly accepted your offer to buy a subscription at that price, and we reserve the right to subsequently notify you of any pricing error. If we do this, you may cancel the subscription without any obligation to us and we will refund you any money you have paid us in full, or you may pay the correct price. If you refuse to exercise either of these choices then we may cancel your subscription and will refund you any money you have paid us in full. We will always act in good faith in determining whether a genuine pricing error has occurred.

- **Other costs:**

In addition to any subscription fees you pay, you are responsible for paying any internet connection or other telecommunications charges that you may incur by accessing the premium services or using the services available on it. For example, if you use any of our mobile services then your network operator may charge you for data or messaging services.

3. Subscription Period, Renewal and Cancellation of Personal Subscriptions

- **Renewals:**

If you chose to pay monthly, your subscription will continue until you tell us that you no longer wish to receive it, in which case you will stop paying the monthly fees. We will notify you at least 7 days in advance of any changes to the price in your subscription that will apply upon next monthly renewal.

Please visit the "How to cancel" section below for details of how to cancel your monthly subscription.

Unless you notify us before the end of your chosen subscription period that you no longer wish to receive it, your subscription will renew for another period as applicable. We will charge the subscription using the same card or other payment method that you previously used.



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- **Cancellation Policy**

For Digital subscriptions by placing your order you agree that we may start your subscription immediately upon our accepting your order. This means that you are not entitled to a refund if you change your mind after we have provided you with access to your subscription.

Except as set out in the previous section, you do not have any right to cancel your subscription or any part of it until the end of your then current subscription period. Although you may notify us of your intention to cancel at any time, such notice will only take effect at the end of your then current subscription period, and you will not receive a refund

- **How to cancel?**

You may notify us of your wish to cancel your subscription by contacting our Customer Services team at admin@hyperuxtech.com. To enable us cancel your subscription please provide us with your complete name (as was in the subscription order form), Email address and Contact number clearly written out.

- **Cancellation by us:**

Hyperux Technologies reserves the right to suspend or terminate your subscription if you breach these terms and conditions, with or without notice and without further obligation to you. We may also suspend or terminate your subscription if we are prevented from providing services to you by circumstances beyond our control. If we terminate your subscription for any reason and/or permanently cease publishing hyperuxtech.com, or cease to provide subscription services then, unless there are exceptional circumstances, we will provide you with a pro rata refund to your credit card. This means that we will refund you with any amounts that you have paid us in advance that relate to any remaining and unexpired period of your subscription.

- **Cancellation of your registration:**

If you are a registered user, but not a subscriber, then Hyperux Technologies reserves the right to suspend or terminate your registration at any time, with or without notice and without further obligation to you. If you would like to cancel your registration then please contact our customer services team at admin.hyperuxtech.com